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DATE: August 9, 2004

TO: USPTO – Official Central Fax FACSIMILE NO.: 703-872-9306
TELEPHONE:

FROM: Robert W. Holland
Hamilton & Terrile, LLP

SUBJECT: USSN 10/082,386
Attorney Docket No. ALI 066416.0126
Customer No. 33438

This transmittal consists of 8 pages, including this cover sheet.

MESSAGE:

Enclosed for filing in USSN 10/082,386, please find a Response to Non-Final Office Action (7 pages). Thank you.

If you do not receive all pages, please call (512) 338-9100.

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Daniel N. Duncan, Alexander N. Svoronos, Thomas J. Miller
Assignee: Austin Logistics Incorporated
Title: Method and System for Self-Service Scheduling of Inbound Inquiries
Serial No.: 10/082,386 Filed: February 25, 2002
Examiner: Bing Q. Bui Group Art Unit: 2642
Docket No.: ALI 066416.0126 Customer No. 33438

Austin, Texas
August 9, 2004

MAIL STOP NON-FEE AMENDMENT
COMMISSIONER FOR PATENTS
PO BOX 1450
ALEXANDRIA, VA 22313-1450

RESPONSE TO NON-FINAL OFFICE ACTION

Dear Sir:

This paper is responsive to the Office action dated June 22, 2004, having a shortened statutory period expiring September 22, 2004. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

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